

What drives the expansion of the peer-to-peer lending?

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Abstract

Peer-to-peer lending platforms are online intermediaries that match lenders with borrowers. We use data from the two leading online lenders, Prosper and Lending Club, to explore main drivers of their expansion in the United States. We exploit the heterogeneity in local lending markets at the county level to analyze three hypotheses for the penetration of online lenders: 1) crisis-related; 2) competition-related; and 3) Internet-related. Our findings support the competition-related hypothesis as online lenders have expanded more in areas with lower density of branch network and lower bank concentration that we interpret as weaker brand loyalty. We also document that spatial, socio-economic and demographic characteristics determine the expansion of online lenders.

JEL codes: G21, G23, G01, O33, D40

Keywords: peer-to-peer lending, online lenders, market structure, brand loyalty, financial crisis, internet, information and communication technologies

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“Banking is necessary; banks are not”

Bill Gates, 1990

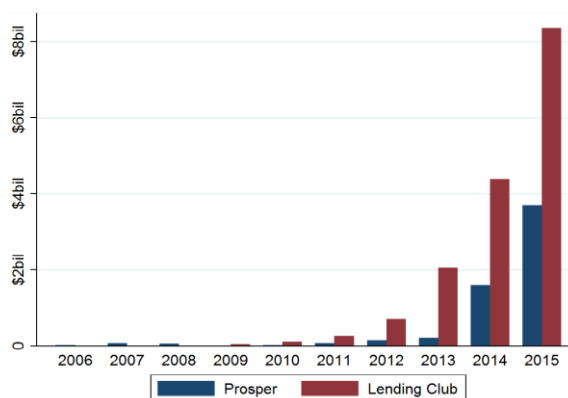
“Is information technology going to disrupt finance? My first response is: please. My second response is: yes.”

Martin Wolf, 2016

1. Introduction

First peer-to-peer (P2P) lending platforms, Zopa, Prosper and Lending Club, have been launched in 2005-2007 in the UK and the US. These online lenders⁵ directly match savers with borrowers who need personal and business loans. Although, P2P lending amounted to only 0.7% of the retail lending in the US at the end of 2015, it has been growing exponentially during the last years (Figure 1). It is debated whether online lenders, which are a part of the wider FinTech movement, could disrupt banking, as Uber and AirBnB have done the taxi and hotel businesses (The Economist, 2015; Wolf, 2016; Citi, 2016). Haldane (2016) suggests that the entry of new FinTech players could diversify the intermediation between savers and borrowers, which would make the financial sector more stable and efficient and could ensure greater access to financial services.

Figure 1: P2P lending growth in the US (in billions of dollars)



Source: Websites of the Lending Club and Prosper Marketplace

This paper provides the first exploration of the main drivers of the expansion of the P2P lending in the US. Is rapid development of online lenders due to structural factors in the brick-and-mortar banking, such as weak competition in the consumer lending market due to high switching costs or barriers to entry? Has it been spurred by the Great Recession, bank failures, banks’ deleveraging and credit crunch? Could the timing of the P2P lending be

⁵ Peer-to-peer lending was born to match directly lenders and borrowers without the use of the intermediation of banks. However, as the market expanded, a large part of it has been funded not by individual lenders, but traditional banks, hedge funds and other financial institutions. Hence, the name peer-to-peer lending has been changing to marketplace lending. In this paper we use terms peer-to-peer lending platforms, marketplace lenders and online lenders interchangeably.

explained by the spread of Internet, sophistication of Internet users and trust in new technologies? What role do social networks play? What are the socio-economic and demographic characteristics of online borrowers? Ultimately, we would like to get closer to understanding whether online lenders could be potentially a disruptive technology to the traditional banking sector.

In light of these questions, we outline three main hypotheses for the expansion of online lenders. Our *first hypothesis* is that P2P lending development could be related to the nature of the banking competition. The banking sector is characterized by monopolistic competition due to high entry barriers, switching costs and strong brand loyalty (Claessens and Laeven, 2004; Shy, 2002; Kim et al., 2003). Philippon (2015) shows that financial intermediation costs in the US appear to be unchanged over a century. This fact is astonishing in the context of the information revolution and could be a sign of market power. In contrast, online lenders argue that their operating expenses are much lower than those of brick-and-mortar banks due to absence of legacy problems and costly branch networks.⁶ We test the impact of the market structure on the expansion of online lenders and refer to these explanations as *competition-based hypotheses*.⁷

The expansion of online lenders might have been spurred by the financial crisis and the Great Recession. On the credit supply side, as interest rates approached zero, new lenders entered the market, attracted by the higher rates (and risk) available from exposure to P2P assets. On the credit demand side, a wider and more creditworthy pool of potential borrowers appeared as the banking sector was weak, regulation has tightened, banks have deleveraged and mistrust in the banks has spread (Atz and Bholat, 2016). We refer to this explanation as *crisis-based hypothesis*.

It is also possible that the surge in P2P lending is not caused by problems in the banking sector. Our *third hypothesis* reflects the readiness of the society to embrace internet to perform financial transactions. Similar to previous financial innovations, online lenders could expand access to credit (Einav et al., 2013) and, hence, could be a complement to the banking sector activities, at least in its initial stage. We refer to this explanation as *internet-based hypothesis*.

Sorting out the three competing hypotheses is difficult because the expansion of the P2P lending has coincided with the post-crisis period, increased concentration of the banking sector and the diffusion of communication and information technologies (e.g., smartphones, broadband). Our identification strategy relies on the exploration of the geographic heterogeneity of the P2P lending expansion at the county level. The choice of the local dimension of a market is relevant for consumer and SME lending that are targeted by online lenders. The county unit is the standard definition of the local banking market in the literature

⁶ Operating expenses include the costs of originating the loan, processing payments, collection and bad debt expenses.

⁷ The existing literature finds weak conclusions on the relationship between innovation and market structure (see the survey of Cohen and Levin, 2010). A number of theoretical studies (e.g., Gilbert, 2006) show that the competition innovation is monotonic only under restrictive conditions. On the one hand, innovation incentives should be lower in more concentrated markets because of the replacement effect identified by Arrow (1962). On the other hand, innovation incentives should be lower in more competitive environments because aggregate industry profits are lower. Aghion et al. (2005) demonstrate that the relationship between competition and innovation should have a nonlinear inverted U-pattern. Other studies include measures of entry and exit in the market (Geroski, 1989).

(e.g., Prager and Hannan, 1998; Berger, Demsetz, and Strahan, 1999; Rhoades, 2000; and Black and Strahan, 2002).

Since the expansion of the P2P lending is similar to the diffusion of other technologies, it could be explained by spatial network effects due to human interactions (Comin et al., 2012). Notwithstanding the online nature of the P2P lending, geography might still play a crucial role in its diffusion. Indeed, we document an important spatial correlation, as P2P lending per capita is higher in counties close to California, New York and Florida. Hence, our econometric approach relies on incorporating a spatial lag variable in our model.⁸

This paper contributes to the nascent literature on the peer-to-peer lending. The largest strand of this literature explores how borrower characteristics affect loan outcomes and how lenders on P2P platforms mitigate informational frictions (see the literature review by Morse, 2015).⁹ The only paper that explores how borrowers choose between traditional and alternative sources of finance is Butler et al. (2014), who show that borrowers who reside in areas with good access to bank finance request loans with lower interest rates.

This paper makes the first attempt to analyze the expansion patterns of online lenders. For the first time, we aggregate data for the two leading largest platforms in the US - Prosper and Lending Club – and study the geography of the P2P lending. We measure the expansion of the P2P lending by aggregating the number and the volume of loans provided by the two leading online lenders. As early as 2007, 1183 counties had P2P borrowers, and their number has increased to 2609 in 2013. We then use this data to relate the amount of P2P lending to a wide range of county level determinants that could affect the speed of its penetration.

By focusing on the expansion of a new technology, our paper is related to the literature on the diffusion of innovation (Bass, 1969 and Rogers, 2003).¹⁰ The Bass model considers the aggregate first-purchase growth of a durable good introduced into a market. In the Bass model, the adoption is caused both by internal influences resulting from the interactions between adopters and potential adopters, and external influences, caused by advertising or other communication strategies of the innovative firm. The literature on financial innovation is scarce and focuses on the new products and distribution channels in the traditional banking (Frame and White, 2009). Most of these studies have focused on users' incentives to adopt innovations according to their individual characteristics.¹¹ DeYoung et al. (2007) and Hernando et al. (2007) analyze the impact of the adoption of online banking on banks' profitability and find that the Internet channel is a complement to rather than a substitute for physical branches.

⁸ This hypothesis is different from but related to the study by Agrawal et al. (2011) who find that crowdfunding largely overcomes the distance-related economic frictions as the average investor is not in the local market but is 3,000 miles away. Our hypothesis that the expansion of the P2P lending exhibits spatial correlation does not contradict the fact that investors could be located far away.

⁹ Morse (2015) provides a literature survey of papers that study how P2P lending mitigates information frictions by relying on real world social connections (Freedman and Jin, 2014; Everett, 2010), textual analysis of successful funding bids (Mitra and Gilbert, 2014), psychology text mining techniques to uncover deception (Gao and Lin, 2012), identity claim methodology to identify trustworthy and hardworking borrowers (Sonenshein and Dholakia, 2011) as well as discrimination (Ravina, 2012; Pope and Sydnor, 2011; Duarte et al., 2012).

¹⁰ Rogers (2003) argues that the more people that use a technology, the more non-users are likely to adopt.

¹¹ Frame and White (2009) mention three different types of innovations: products and services (e.g., subprime mortgages, new means of payment and online banking), production processes (such as Automated Clearing Houses, small business credit scoring, asset securitization, risk management), organizational forms (such as Internet only banks).

The paper is structured as follows. In section 2, we describe the institutional environment in which peer-to-peer lending platforms evolve. In section 3, we explain how we assemble our data set, provide data sources and variable definition. In section 4, we explain our identification strategy and provide empirical results. In section 5, we conclude.

2. Institutional environment of peer-to-peer lending platforms in the United States

Online lending marketplaces are platforms that connect individuals or businesses wishing to obtain a loan with individuals and institutions willing to commit to fund this loan. Marketplace lending encompasses P2P lending platforms, which offer lending-based crowdfunding for consumers and small businesses, and online lending platforms by large institutions (e.g., OnDeck Capital, Kabbage), which offer credit exclusively to businesses, rather than consumers.¹² In our paper, we focus on P2P lending platforms, on which multiple lenders lend small sums of money online to consumers or small businesses with the expectation of periodic repayment.

Prosper Marketplace and Lending Club launched the first online P2P lending platforms in the United-States respectively in 2006 and 2007, followed by other companies such as Upstart, Funding Circle, CircleBack Lending or Peerform. Between 2006 and 2015, the two most important platforms, Prosper and Lending Club, have facilitated approximately \$8.7 billion loans.¹³ Both platforms believe that their online marketplace model has key advantages relative to traditional bank lending both for borrowers and investors, among which convenience of online operations, automation, reduced cost and time to access credit.

Consumer loan amounts vary between a minimum loan of \$1,000 for Prosper and \$500 for Lending Club and a maximum loan of \$35,000 for both platforms (\$300,000 for businesses). They fund various types of projects ranging from credit card debt consolidation to home improvement, short-term and bridge loans, vehicle loans or engagement loans.¹⁴

Prosper and Lending Club rely on a partnership with WebBank, an FDIC-insured, Utah-chartered industrial bank that originates all borrower loans made through their marketplaces. In December 2014, Lending Club became the first publicly traded online peer-to-peer lending company in the United-States, after its Initial Public Offering on the New York Stock Exchange.

As in many other two-sided markets (Rysman, 2009), online lending marketplaces try to attract two different groups of users, namely borrowers and investors, by choosing an appropriate structure of fees that increases the size of network effects. On the borrower side of the market, both companies compete with banking institutions, credit unions, credit card issuers and other consumer finance companies. They also compete with each other and with other online marketplaces such as Upstart or Funding Circle. Platforms claim that their prices are lower on average than the ones consumers would pay on outstanding credit card balances

¹² Other types of crowdfunding include donation or reward-based crowdfunding.

¹³ The figures and information of this paragraph is based on the study of Prosper and Lending Club annual reports, which can be found on the companies' websites.

¹⁴ Consumer lending does not include credit for purchase of a residence or collateralized by real estate or by specific financial assets like stocks and bonds.

or unsecured installment loans funded by traditional banks.¹⁵ Online marketplaces perform the traditional screening function of banks by defining various criteria that must be met by borrowers. Any U.S. resident aged at least 18 with a U.S. bank account and a social security number may apply and request a loan, provided that the platform is authorized in her/his state. Platforms collect online some information about the applicant (i.e., FICO score, debt-to-income ratio, credit report...), which is used to compute a proprietary credit score. Some additional enquiries may also be performed offline (e.g., employment verification). Consumers are divided into several rating segments, which correspond to different fixed interest rates ranging from 6% to 26% for Lending Club in 2014. Origination fees paid to the platform depend on the consumer's level of risk.

On the investor side, online lending marketplaces face potential competition from investment vehicles and asset classes such as equities, bonds and commodities. Prosper claims to offer an asset class that has attractive risk adjusted returns compared to its competitors. Investors can be divided into two different populations: individuals and institutions. Both populations are subject to different requirements. Individual investors must be U.S. residents aged at least 18, with a social security number, and sometimes a driver's license or a state identification card number. Institutional investors must provide a taxpayer identification number and entity formation documentation. Investors' annual income must exceed a floor defined by platforms' rules. Prosper and Lending Club issue a series of unsecured Notes for each loan that are sold to the investors (individual or institutional), and recommend that each investor diversifies his/her portfolio by purchasing small amounts from different loans.¹⁶ Each investor is entitled to receive pro-rata principal and interest payments on the loan, net of a service charge paid to the platform. In addition to the "Note Channel", Prosper has designed specifically a "Whole Loan Channel" for accredited investors (according to the definition set forth in Regulation D under the Securities Act of 1933), which must be approved by the platform. Accredited Investors can purchase a borrower loan in its entirety directly from Prosper.

The lending market in the United-States is subject to many regulations, which are changing continuously (e.g., State Usury Laws, State Securities Laws, Dodd-Frank Wall Street Reform and Consumer Protection Act, Truth-in-Lending Act...). Online lending platforms need to obtain a license to operate in a given state and comply with all existing regulations on consumer lending. For example, currently, Lending Club does not facilitate loans to borrowers in Idaho, Iowa, Maine, Nebraska and North Dakota, but has obtained a license in all other jurisdictions. Furthermore, state and local government authorities may impose additional restrictions on their activities (such as a cap on the fees charged to borrowers) or mandatory disclosure of information. In some states, platforms are opened to borrowers but not to investors, or vice versa. Authorizations can also differ for Prosper and Lending Club.

An important issue is the potential violation of states' usury laws. The interest rates charged to borrowers are based upon the ability under federal law of the issuing bank that originates the loan (i.e., WebBank) to "export" the interest rates of its jurisdiction (i.e., Utah) to other states. This enables the online marketplace to provide for uniform rates to all borrowers in all states in which it operates. Therefore, if a state imposes a low limit on the maximum interest rates for consumer loans, some borrowers could still borrow at a higher rate through an online

¹⁵ This view is confirmed by a study conducted by Demyanyk and Kolliner at the Federal Reserve Bank of Cleveland. They offer time-series evidence that, on average, marketplace loans carry lower interest rates than credit cards and perform similarly.

¹⁶ Notes can be viewed as debt-back securities.

marketplace since the loan is originated in Utah.¹⁷ Some states have opted-out of the exportation regime, which allows banks to export the interest rate permitted in their jurisdiction, regardless of the usury limitations imposed by the borrower's state.

3. Data

To construct variables about the diffusion of P2P lending, we rely on loan book data from Lending Club and Prosper Marketplace. For Lending Club we have 376 261 observation points, corresponding to a total volume of funded loans equal to \$3.2 billion, starting from January 2007 to December 2013. This amounts to 99.25% of the Lending club portfolio. For Prosper we have 88 988 observation points, corresponding to a total volume of originated loans equal to \$662 million, starting from January 2006 to 30 October 2013. This amounts to 100% of the total Prosper portfolio. There are 313 counties with zero P2P loans in our final dataset.

Since loan book data provides information about each borrower's city, we can assign a county name to each borrower by matching with an official data containing US States, cities and counties.¹⁸ Our analysis ends in 2013, because platforms have stopped providing city names afterwards. Due to missing values and mistakes in city names, we lose 4.8% of the volume of funded loans in the Lending Club dataset and 10% from the Prosper dataset. Next, we aggregate this data at the year-county level to construct two measures of P2P lending diffusion: number of P2P loans per capita and volume of P2P lending per capita. For large cities belonging to multiple counties, we split the total data between counties weighted by total income per county. Table 1 shows the total volume of funded loans, the number of counties and the total number of loans that we have in our dataset.

Table 1: Our dataset (loan volumes, number of counties and loans)

Lending Club	2006	2007	2008	2009	2010	2011	2012	2013
Volume (in mln \$)	0	2	13	46	116	257	718	2064
N. of counties	0	110	379	676	987	1359	1836	2384
N of. loans	0	246	1488	4500	10594	19861	49811	137824

Prosper	2006	2007	2008	2009	2010	2011	2012	2013
Volume (in mln \$)	29	81	69	9	27	75	154	217
N. of counties	673	1175	1377	631	1029	1397	1739	1721
N. of loans	6145	11592	11683	2118	5864	11508	20054	21990

Data source: Lending Club and Prosper loan books

¹⁷ Of the forty-six jurisdictions whose residents may obtain loans in the United-States, only seven states have no interest rate limitations on consumer loans (Arizona, Nevada, New Hampshire, New Mexico, South Carolina, South Dakota and Utah), while all other jurisdictions have a maximum rate less than the maximum rate offered by WebBank through online marketplaces.

¹⁸ We use the Americas Open Geocode (AOG) database. Source: <http://www.opengeocode.org/download.php>.

We can now map the depth of the P2P development at the county level for each year (Figure 2). As early as 2007, 1183 counties had P2P borrowers, and their number has increased to 1881 in 2010 and to 2609 in 2013.

For cross-sectional regressions, we aggregate yearly data for each county and, then, merge our dataset with other datasets that contain our explanatory variables. Our specification accounts for a large number of county characteristics that could influence the expansion of the P2P lending.

Crisis variables

To measure the effects of the financial crisis on the penetration of the P2P lending, we rely on two types of variables. First, we compute the share of deposits in each county affected by bank failures during the analyzed period. To do this, we merge FDIC Failed Bank List with the data on branches of these banks in each county from the FDIC Summary of Deposits. This is an exhaustive database about all branches of deposit taking institutions in the US, providing data on the amount of deposits at the branch level. We then compute the share of deposits held by failed banks in a county i in the total amount of deposits held by all banks in a county i as of 31 December, 2013. As shown by Aubuchon and Wheelock (2010), there is a wide geographic heterogeneity with respect to bank failures in the US and it is possible that customers from counties that have been the most affected by the crisis have relied more on alternative credit providers. If our *crisis-related hypothesis* is confirmed, we expect a positive sign on this variable.

Our second measure of the depth of the financial crisis relies on the FDIC Summary of Deposits to identify the presence of branches in each county that we merge with information on capital at the bank consolidated level, taken from Call Reports. This measure is based on the assumption that banks' capital management is done at the consolidated level (Haas and van Lelyveld, 2010). We rely on two measures of capital (unweighted leverage ratio and risk-weighted tier 1 capital ratio) computed during the crisis period 2009-2010¹⁹. Solvency ratio of a county i is computed as an average capital ratios of banks present in a county i weighted by deposits of their branches in county i . If our *crisis-related hypothesis* is confirmed, we expect a negative sign on this variable.

Measuring competition and brand loyalty

Ideally, we would like to explore banking competition, but this is notoriously difficult to measure, particularly at the county level. The FDIC Summary of Deposits allows us to compute concentration measures, such as HHI and C3 indices, as well as branch density per 10000 population. To eliminate any endogeneity due to reverse causality, we estimate these variables in 2007. Since some studies show that market structure could be unrelated to the banking competition (Claessens and Laeven, 2004), we prefer to refer to these measures as market structure or concentration measures.

Market structure measures could be correlates of bank quality and brand loyalty. In particular, branch density measures the outreach of the financial sector in terms of access to banks'

¹⁹ We define these two years as crisis-years because bank capital ratios and loan growth were at their lowest and bank failures and credit-card delinquencies at the highest during this period. This allows us to capture the severity of the crisis.

physical outlets (Benfratello et al., 2008; Beck et al., 2007). Branch density is also a measure of the quality of the overall bank network and could play an important role in the bank's advertising strategy to develop brand loyalty (Dick, 2007). Indeed, branches are a form of advertising for banks. Dick (2007) provides plenty of anecdotal evidence on how banks hope to attract customers using their branches, usually with stylish merchandising and customer service. Banks become more visible to consumers through their branches; in fact, banks are known to put clocks outside their branches for this reason. Importantly, there is evidence that banks open branches mostly in response to their own market targets, as opposed to their existing customers' needs.

Banking sector is a highly concentrated market with high switching costs. If bank customers wanted to switch to P2P lending, they would need to incur learning costs about P2P platforms, transaction costs to set up their profile, describe their loan (a task that is performed by their credit officer in a bank), as well as to overcome brand loyalty. Since our study is done in the homogeneous institutional environment in the context of switching to one of the two very similar lending platforms, learning and transaction costs should be similar across counties. We control for educational attainment and age, which could be correlated with learning costs. The remaining geographic heterogeneity in banking concentration could be a subjective measure of brand loyalty.

In light of this discussion, the impact of the concentration measures on the expansion of the P2P lending could be interpreted differently. A positive correlation between market concentration and P2P lending platforms could signal that customers from highly concentrated markets try to switch to alternative, less costly providers. A negative correlation, on the contrary, could signal that high market concentration reflects high brand loyalty, which slows down the penetration of the P2P lending.

Finally, since lending marketplaces operate online, their entry decision at the county level is exogenous and it is not correlated to the density of bank branches.

Measuring openness to innovation and new communication and informational technologies

To proxy for openness to innovation, we use U.S. Patent and Trademark Office data to compute the number of patents per capita. This measure is often used as a measure of innovation and, as such, it has a number of shortcomings, since some innovations are not patented and patents differ enormously in their economic impact. Nonetheless, our objective is not to measure innovation per se, but rather to account for a local culture that has a high propensity to generate innovative ideas and, hence, accept innovative ideas of others. Such culture could be more open to new forms of financing through P2P lending.

To measure the penetration of internet at the county level, we rely on the NTIA's State Broadband Initiative that allows us to compute the following measures: 1) percent of county population with access to any broadband technology (excluding satellite); 2) percent of county population with access to Mobile Wireless (Licensed) technology; 3) percent of county population with access to upload speed 50 mbps or higher. Each measure is computed as an average between 2010 and 2013, the only data available at the county level. All these variables should have an expected positive sign if our *Internet-based hypothesis* is confirmed.

Socio-economic characteristics

We control for the socio-economic characteristics, such as age, education attainment, population density, poverty level, race etc. We expect that counties with higher educational attainment, higher population density and higher proportion of young people, should have higher levels of P2P lending penetration because human capital and network effects of urban areas are significant predictors of the technological diffusion. These characteristics could also be correlated with brand loyalty.²⁰

As to poverty rate and race, we have no theoretical priors about the sign of their impact. Racial minorities might be less familiar with online lending opportunities, but their demand could be higher because race identification is no longer possible on P2P lending platforms.²¹ Interestingly, racial identification was possible during earlier years of the P2P lending when borrowers had the possibility to post a picture. This has led to the well documented discrimination of racial minorities on the Prosper lending platform (Pope and Sydnor, 2011; Ravina, 2012; Duarte et al., 2012). Consequently, platforms have removed the possibility of posting a photo which has made the identification of borrowers' race impossible. This could incentivise racial minorities to turn to the P2P platforms to avoid discrimination that is well documented in traditional credit markets (see a literature review by Pagern and Shepherd, 2008).

We introduce state level dummies to control for differences in state-level regulation of consumer lending and P2P lending platforms, as well as other state characteristics that are not captured by our county-level variables. These dummies account for the fact that Iowa was closed for borrowers from both Lending Club and Prosper platforms, while Maine and North Dakota were closed for Prosper platform.

Spatial relations

Our data contain explicit spatial relationships, as counties are likely to be subject to observable and unobservable common disturbances which will lead to spatial correlation. This could be explained by various channels of interdependence due to regional business cycles and economic shocks, technology diffusion, access to bank branches, policy coordination, regional disparities for which we do not control with our right-hand variables (see e.g. Garrett et al. 2005 for the importance of spatial correlation in state branching policy). Spatial correlation could also occur because of the boundary mismatch problems when the economic notion of a market does not correspond well with the county boundaries (Rey and Montouri, 1999). Spatial correlation is particularly important for the diffusion of technology due to a theory of human interactions (Comin et al., 2012). Borrowers from P2P lending platform require acquiring knowledge about their existence, as well as trust in their reliability, which often comes from interactions with other agents. The frequency and success of these interactions is likely to be shaped by geography. Hence, we expect that knowledge about P2P potential is likely to be more easily transmitted between agents in counties that are close than between counties that are far apart. Figure 2 also attest to this hypothesis. To account for spatial correlation, we introduce a spatial lag in our model.

²⁰ Surveys have found that consumer credit use is greatest in early family life stages when the rate of return of additional goods that might be financed using credit is high.

²¹ However, the platforms have removed the possibility of posting the photo, which has made the identification of borrowers' race impossible.

Overall, we have sufficient cross-sectional data for 3,059 out of 3,144 counties and county equivalents. Table 2 provides exact definition of all variables and Table 3 provides summary statistics.

4. Methodology and empirical results

A. Model specification: a spatial autoregressive model

Our objective is to test

- i) The three hypothesis on the adoption of P2P lending (See Section 3);
- ii) Whether adopting P2P lending in a county has a positive impact on the adoption of P2P lending in neighboring counties.

We specify the following regression models, also known as a SARAR model in the literature (See Anselin, 1988)

1. $y_i = \beta_0 + \lambda Wy_j + \beta_1 * \text{competition} + \alpha * X + u_i;$
2. $y_i = \gamma_0 + \lambda Wy_j + \gamma_1 * \text{crisis} + \alpha * X + u_i;$
3. $y_i = \delta_0 + \lambda Wy_j + \delta_1 * \text{innovation} + \alpha * X + u_i .$

Where

$$i, j = 1, \dots, n;$$

and

$$u_i = \rho \sum_{j=1}^n w_{ij} u_j + \varepsilon_i, \quad \text{with } \varepsilon_i \sim N(0, \sigma^2 I).$$

i and j represent the n^{th} counties; y_i is the log of our observed dependent variable, that is either the volume of P2P lending per county per capita or the number of P2P loans per county per capita; $W = \sum_{j=1}^n w_{ij} y_j$ is a weighted average of our dependent variable (volume or number of P2P loans per capita), known as a spatial lag, where the weights are determined by an $N \times N$ spatial weights contiguity matrix $W = \sum_{j=1}^n w_{ij}$ where each element w_{ij} expresses the degree of spatial proximity between county i and county j ²²; λ is the unobserved spatial autoregressive coefficient; β_1 is the unobserved coefficient of our observed independent variables regarding competition and market structure; γ_1 is the unobserved coefficient of our observed independent variables regarding the credit rationing; δ_1 is the unobserved coefficient of our observed independent variables regarding the innovation and internet variables; α is the coefficient for our socio-economic and demographic variables (See table 2 for the detailed list of observed independent variables) ; ρ is the unobserved spatial autoregressive coefficient as, in our model, we allow the error term to be affected by the disturbances of neighbors; ε_i and u_i are unobserved error terms.

²² The matrix W we use is a “minmax-normalized” matrix, where the $(i, j)^{th}$ element of W becomes $w_{ij} = \frac{w_{ij}}{m}$, where $m = \{max_i(r_i), max_i(c_i)\}$, being $max_i(r_i)$ the largest row sum of W and $max_i(c_i)$, the largest column sum of W . We also use the inverse-distance matrix composed of weights that are inversely related to the distances between the units, and we obtain similar results in our regression. Obtaining similar results with an inverse-distance and a contiguity matrix is consistent with the findings of LeSage and Pace, 2010.

Thus, this model specification not only accounts for spatial correlation of the dependent variable, but also for spatial correlation within the error terms, which could be affected by unobservable factors such as regional economic cycles. Ignoring spatial relation, in this case, could potentially lead to inconsistency in the standard errors.

Our main objects of interest are the coefficients $\beta, \gamma, \delta, \alpha$ and λ . Firstly, β, γ, δ measure the marginal impact of market structure variables, crisis variables, innovation and internet variables and socio-economic and demographic variables on the adoption of P2P lending in each county. When the dependent variable is the volume of P2P loans per capita, the magnitude of the coefficient $\beta, \gamma, \delta, \alpha$ predict of how many dollars the volume of P2P loans will increase or decrease for a one unit increase of the control variable. When the dependent variable is the number of loans, the magnitude of the coefficients $\beta, \gamma, \delta, \alpha$ predict how many additional or less loans there will be following a one unit increase of the control variable.

Secondly, λ measures how the adoption of P2P lending in a given county positively impacts neighbour counties. If this coefficient is significantly greater than 0, we can conclude that there is a relation of causality of the adoption of P2P lending between neighbour counties, and in particular that the higher the volume or the number of loans on one county, the higher the volume or number of loans in neighbour counties.

B. Model estimation: Maximum Likelihood estimation

To compute our cross-sectional spatial regressions, we use the Maximum-Likelihood Estimator method,²³ as the OLS estimation will be biased and inconsistent due to simultaneity bias (See Anselin, 2003 and LeSage and Pace, 2009 for a theoretical explanation on why MLE solves the simultaneity bias).²⁴ As a matter of fact, the spatial lag term must be treated as an endogenous variable since the volumes of loans in contingent counties are simultaneously impacting one another.

Our findings are presented in Tables 4-7 and they all show that we always reject the null hypothesis that the spatial lag lambda is greater or equal to 0. As a matter of fact, it is always positive and statistically significant, pointing to the existence of strong spatial effects. In particular, the higher the level of P2P loans in one county, the higher it is going to be in the contingent counties.

C. Empirical results

Table 4 presents our empirical findings for the P2P expansion as a function of different county characteristic, with a particular focus on crisis characteristics.

Among socio-demographic variables, higher educational attainment, lower levels of poverty, and higher share of Black and Hispanic minorities have a positive and significant impact on the expansion of the P2P lending. All these variables are also economically significant. An increase of bachelor graduates by one standard deviation increases the volume of the P2P

²³ The maximum likelihood estimator method relies on the assumption that the error terms are normally distributed.

lending by 10%. An increase of the share of Black and Hispanic minorities by one standard deviation increases the volume of the P2P lending by 13% and 19%, respectively.

Our finding that the expansion of the P2P lending is faster in counties with higher share of Black and Hispanic minorities could be a sign of higher demand from these areas to escape discrimination in traditional credit markets. As online lenders have removed the possibility to post a photo, identifying the race of the borrower has become much more difficult. During our sample period, 2007-2013, investors had access to the information on the location of borrowers. Although this information could have been used by institutional investors as a proxy for race, it is unlikely that retail investors would do that. Recently, any information on the location of the borrower has been removed, which makes the identification of the race completely impossible. Hence, racial discrimination is not anymore possible in the online lending.

The positive effect of the higher educational attainment is consistent with the fact that human capital is a significant predictor of the technological diffusion and could diminish switching costs due to lower cost of learning. A positive effect of population density reflects the existence of network effects in urban areas that is another well-known predictor of the diffusion of new technologies. Counties with density of patents that is one standard deviation above the average exhibit 10% more volume of P2P lending. It appears that density has a positive effect on the volume but not the number of P2P loans. Our measure of the age structure is never significant.

As to the crisis variables (the share of deposits affected by failed banks, Tier 1 and leverage ratios during the crisis), our findings show that none of these measures turns out to be statistically significant. The concurrent development of the P2P lending with the post-crisis years appears to be a coincident. Online lenders have not filled the void left by weak and deleveraging banks in the wake of the crisis. Our *crisis-related hypothesis* is not confirmed by the data.

Most of P2P borrowers use lending platform to consolidate and manage their credit card debt and a minority borrow for business purposes. To account for difficulties in the credit card market, we test the robustness of our results by constructing two additional crisis variables: percentage change in credit card debt balance per capita and percent of credit card debt balance with more than 90 days of delinquency during crisis years. The data comes from the New York Fed Consumer Credit Panel / Equifax that is available only for 2220 counties. None of these variables turns out to be statistically significant. Results are available upon request.

Table 5 presents our empirical findings for the P2P expansion as a function of market structure variables. Our findings demonstrate that low branches density in 2007 is a statistically significant driver of the P2P lending. We interpret this result as a suggestion that customers living in counties with low outreach of traditional banks and low quality of financial services are more likely to turn to P2P lending due to weaker brand loyalty. This effect is very important in economic terms. Counties that had one standard deviation less branches in 2007, experienced a 12% increase in the average volume of P2P lending.

Turning our attention to concentration measures, C3 has a negative and statistically significant sign. In other words, P2P lending penetrates fewer counties with higher concentration of the largest three banks. This is consistent with the interpretation of the high

market concentration as an outcome of high switching costs due to strong brand loyalty. An increase of the concentration by one standard deviation diminishes the average amount of the P2P lending by 8%. The HHI index, that takes into account the whole distribution of banks, is not significant.

We additionally test the impact of the alternative consumer credit providers, such as payday loans. To do so, we use County Business Patterns to construct the ratio of non-bank establishments that are related to consumer lending and credit intermediation per capital (Bhutta, 2013). We find no significant effect of alternative consumer credit providers. Results are available upon request.

Table 6 presents results with variables that capture the geographic heterogeneity of the quality of the internet connection. None of the measures of type (broadband, mobile) and speed of internet significantly impacts the diffusion of the P2P lending. Although P2P lending platforms could not function without internet, the current outreach of communication and information technologies is sufficient and customers do not need faster internet to use P2P lending services.

To compare the expansion patterns of different online lenders, we estimate the model separately for Prosper Marketplace and Lending Club. The results, presented in Table 7, show that almost all local characteristics play a similar role in the case of both online lenders. The only difference is the access to broadband internet that plays a positive role for Prosper Marketplace and insignificant role for the Lending Club. To understand this difference, one should remember that Prosper platform had an earlier start than the Lending Club. A large part of the Prosper's lending in our sample has been done in 2006-2008 and it has experienced a sharp decline in 2008-2009 due to regulatory uncertainty about its legal status, followed by a slow expansion since 2010. The finding that broadband access plays a role for the Prosper lending is likely to reflect this earlier period when there was still an important geographic heterogeneity in access to Internet.

5. Concluding remarks and future extensions

This paper is a first attempt to explore the drivers of the expansion of online lenders. We have proposed three hypotheses related to (1) the competition in the brick-and-mortar banking sector and switching costs to online lenders, (2) the consequences of the financial crisis and (3) the internet expansion. We also account for spatial effects and socio-economic and demographic characteristics.

Our findings suggest that online lenders have made inroads into counties that have a poor branch network. This suggests that borrowers that either live far away from a physical bank branch or have a poor branch experience due to long waiting times are more likely to turn to online lenders due to lower brand loyalty. We also find that counties with a more concentrated banking structure have witnessed slower growth of online lenders, which is also consistent with the idea of higher brand loyalty. Higher education and higher propensity to innovate play a significant and positive role, possibly because these characteristics diminish the costs of learning about online lenders. Our results show that crisis has not affected the demand for online lending and that internet played an important role only for the Prosper Marketplace. Despite the online nature of the P2P lending, spatial effects possibly due to social interactions play a crucial role.

Our analysis could be extended in a number of ways. First, we would like to use the panel nature of the data to estimate Bass model of the innovation diffusion. Second, we would like to explore the balancing of demand and supply in the P2P lending. This is possible due to the information in our dataset about loan demand that has not been met because loans have been rejected by online lenders or have failed to attract potential lenders.

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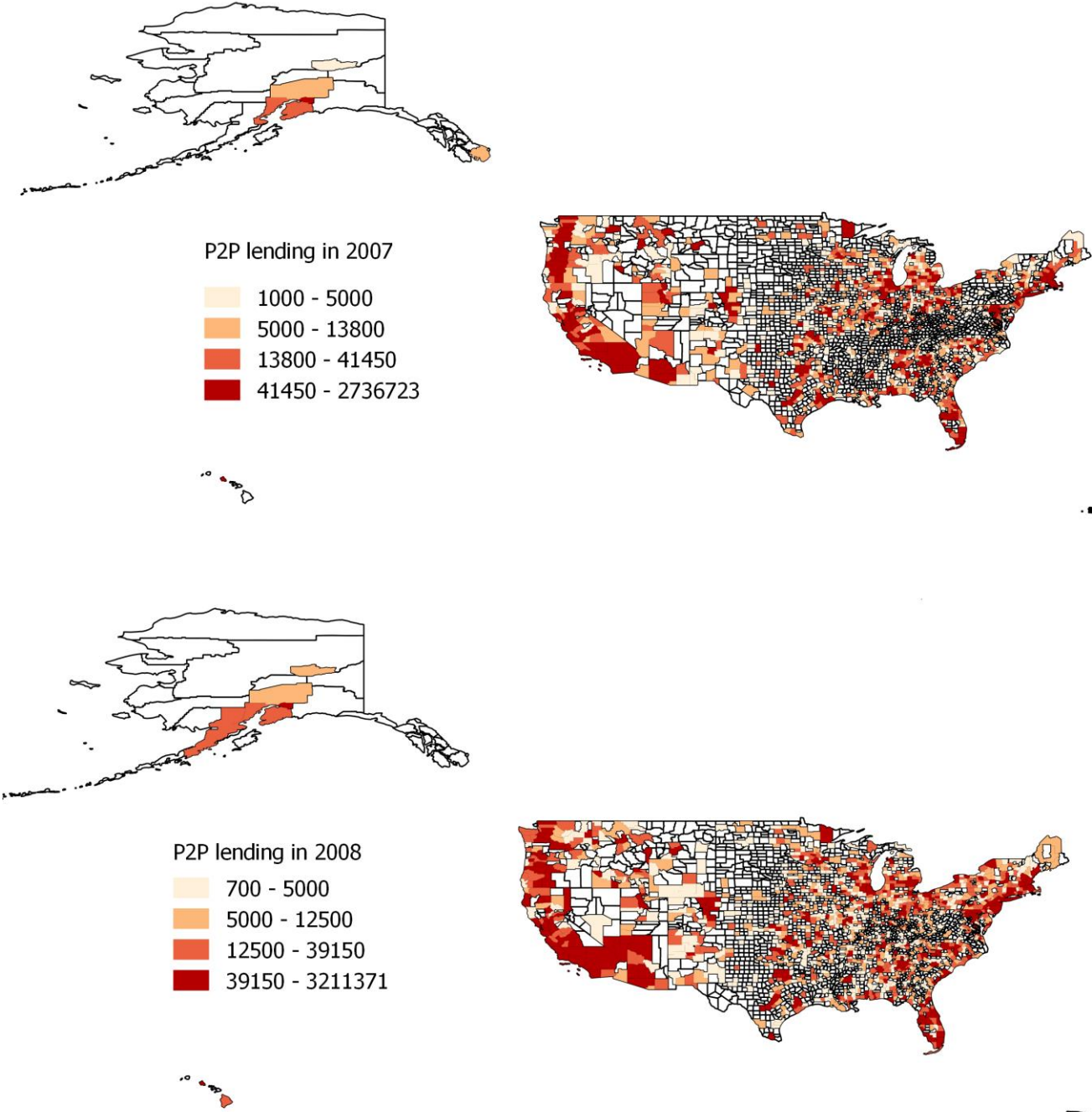
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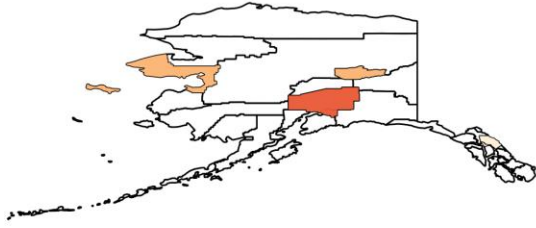
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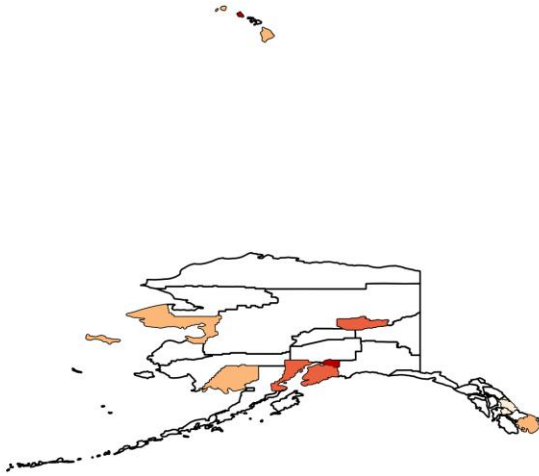
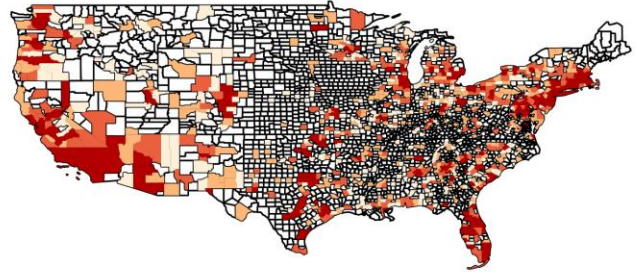
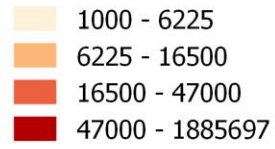
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Figure 2: Depth of the P2P development at the county level during 2007-2013.

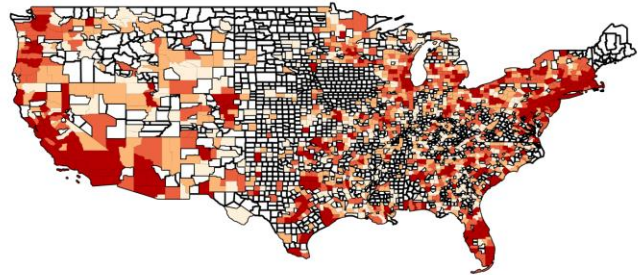
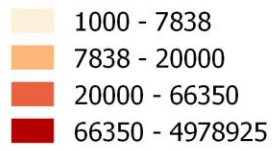


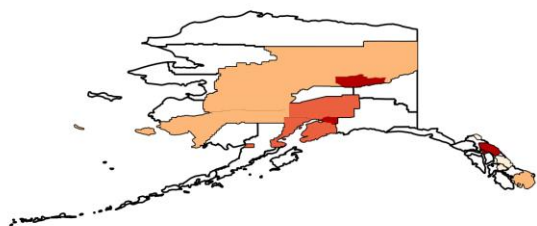


P2P lending in 2009



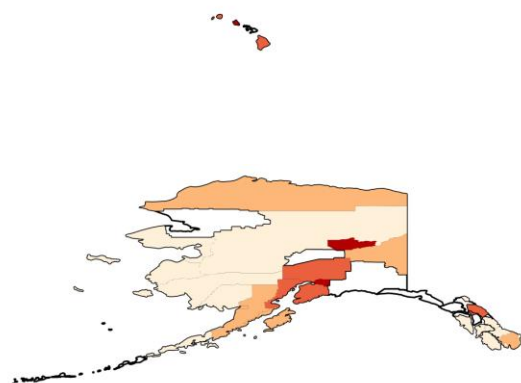
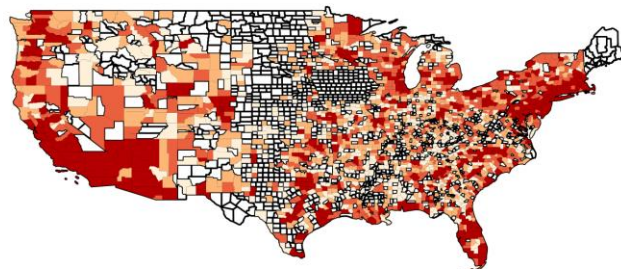
P2P lending in 2010





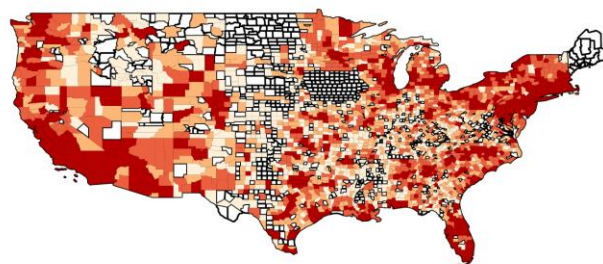
P2P lending in 2011

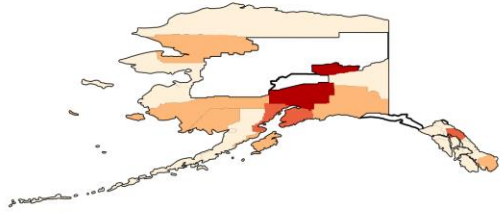
1000 - 12025
12025 - 34500
34500 - 111000
111000 - 10033622



P2P lending in 2012

1000 - 22400
22400 - 64775
64775 - 239781
239781 - 28320094





P2P lending in 2013

1600 - 47275
47275 - 150400
150400 - 549250
549250 - 64380884

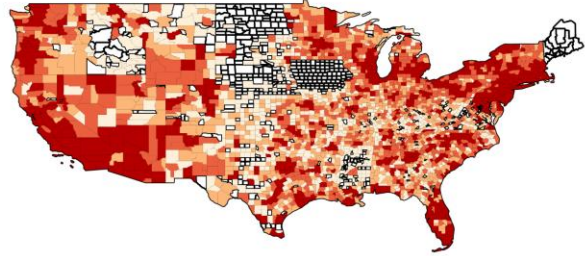


Table 2. Variable definitions and data sources

Variable	Definition and data source
Dependant variables	
Number of P2P loans per capita	The sum of credit lines from Prosper and Lending Club aggregated for the period 2006-2013 at the county level per 10 000 population. Sources: Prosper and Lending Club
P2P volume per capita	The sum of lending from Prosper and Lending Club aggregated for the period 2006-2013 at the county level per 10 000 population Sources: Prosper and Lending Club
Market structure variables	
HHI	Herfindahl-Hirschmann index, computed in terms of deposits Source: FDIC Summary of Deposits
C3	The share of deposits of the three largest deposit taking institutions in a county Source: FDIC Summary of Deposits
Branches per capita	Number of branches in a county divided per 10 000 population Source: FDIC Summary of Deposits
Pay Day loans	Number establishment divided by 10 000 population. Non-depository consumer lending (NAICS: 522291) Other activities related to credit intermediation (NAICS 522390) Source: County Business Patterns
Crisis variables	
Crisis Leverage	The average leverage ratio of deposit taking institutions present via branches in a county weighted by the deposit share of their branches in a county, calculated during crisis years of 2008-2009. Source: FDIC Call Reports, Summary of Deposits
Crisis Tier 1 capital	The average Tier A capital ratio of deposit taking institutions present via branches in a county weighted by the deposit share of their branches in a county, calculated during crisis years of 2008-2009. Source: FDIC Call Reports, Summary of Deposits
Failed banks	% of deposits affected by bank failures in a county during the whole period. Source: FDIC Failed Bank List
Credit growth	% change in Credit Card Debt Balance per Capita during crisis years 2009-2010 Source: New York Fed Consumer Credit Panel / Equifax
Delinquencies	% of Credit Card Debt Balance 90+ Days Delinquent during crisis years 2009-2010 Source: New York Fed Consumer Credit Panel / Equifax
Innovation and internet variables	
Patents	Number of patents per 10 000 population Source: U.S. Patent And Trademark Office
Broadband	% of county population with access to any broadband technology (excluding satellite) Source: NTIA's State Broadband Initiative
Mobile	% of county population with access to Mobile Wireless (Licensed) technology Source: NTIA's State Broadband Initiative
Speed	% of county population with access to upload speed 50 mbps or higher Source: NTIA's State Broadband Initiative

Socio-economic and demographic variables	
Age 20 to 34	The share of the population between 20-34 years Source: American Community Survey 5-year average (2009-2013)
Population density	Population number divided by area in sq. m. in a county Source: Bureau of Economic Analysis for the population and United States Census Bureau (2013 TIGER/Line Shapefiles) for the area in sq.m.
Bachelor	% of county population with at least bachelor education Source: American Community Survey 5-year average (2009-2013)
Poverty	% of county population below poverty line Source: American Community Survey 5-year average (2009-2013)
Black	% of Afro-Americans in the county population Source: American Community Survey 5-year average (2009-2013)
Hispanic	% of Hispanic population in the county population Source: American Community Survey 5-year average (2009-2013)
Asian	% of Asian population in the county population Source: American Community Survey 5-year average (2009-2013)

Table 3. Summary statistics

Variable	Obs	Mean	Std.Dev.	Min	Max
Prosper volume	3059	13930	28786	0	777512
Lending Club volume	3059	81080	147689	0	4517468
Volume of P2P loans	3059	95010	171766	0	5294980
Number of P2P loans	3059	5.96	11.58	0.00	451.34
Crisis variables					
Failed	3059	0.02	0.08	0.00	1.00
Crisis Tier1	3059	0.14	0.08	0.06	3.99
Crisis leverage	3059	0.09	0.02	0.04	0.33
Competition variables					
C3	3059	0.77	0.19	0.28	1.00
HHI	3059	0.31	0.21	0.05	1.00
Branches	3059	15.68	17.18	0.61	216.74
Payday	3059	1.01	1.25	0.00	8.67
Innovation variables					
Mobile	3059	0.95	0.11	0.00	1.00
Broadband	3059	0.98	0.05	0.01	1.00
Speed50000k	3059	0.42	0.35	0.00	1.00
Patents	3059	8.60	19.32	0.00	372.86
Other variables					
Density	3059	77	473	0	18354
Age 20 to 34	3059	0.19	0.02	0.09	0.32
Bachelor	3059	0.17	0.08	0.04	0.61
Poverty	3059	0.17	0.06	0.03	0.50
Asian	3059	0.01	0.02	0.00	0.58
Hispanic	3059	0.05	0.08	0.00	0.49
Black	3059	0.08	0.15	0.00	0.88

Table 7. Spatial lag model for the expansion of Prosper and Lending Club

We estimate cross-sectional models of the geographic expansion of the P2P lending during the period 2006-2013. Variable definitions are provided in Table 2. Models are estimated with maximum likelihood approach while controlling for the spatial dependence with a spatial lag term (λ). State dummies are not shown. Standard errors are in parentheses. ***, **, * denote significance at the 1, 5 and 10 percent level, respectively.

	Volume of P2P loans per capita		Number of P2P loans per capita	
	Prosper	Lending Club	Prosper	Lending club
Branches	-105.7*** (34.44)	-568.7*** (176.4)	-0.0138*** (0.00449)	-0.0310*** (0.0103)
Patents	68.02** (30.52)	461.7*** (156.4)	0.0104*** (0.00398)	0.0186** (0.00915)
Density	2.527** (1.164)	15.53*** (5.961)	0.000329** (0.000152)	0.000303 (0.000349)
Broadband	19,440* (11,402)	-52,970 (58,379)	3.362** (1.487)	0.115 (3.419)
Bachelor	33,537*** (8,873)	95,169** (45,429)	3.950*** (1.157)	6.722** (2.662)
Poverty	-59,811*** (11,397)	-391,913*** (58,410)	-6.887*** (1.485)	-15.04*** (3.416)
Black	16,554*** (4,155)	68,111*** (21,229)	2.050*** (0.541)	4.315*** (1.245)
Failed	1,432 (6,540)	-24,083 (33,494)	0.237 (0.852)	-1.389 (1.962)
Hispanic	25,217*** (7,168)	211,594*** (37,074)	2.804*** (0.933)	9.332*** (2.160)
Asian	12,905 (23,938)	40,644 (122,611)	1.654 (3.120)	1.973 (7.182)
Age_20to34	-10,459 (27,296)	-64,986 (139,783)	0.0501 (3.558)	-5.321 (8.191)
Constant	-3,795 (11,870)	165,506*** (60,786)	-1.361 (1.547)	4.946 (3.561)
Lambda	0.490*** (0.0605)	0.464*** (0.0598)	0.335*** (0.0625)	0.430*** (0.0619)
Sigma2	7.594e+08*** (1.949e+07)	1.992e+10*** (5.110e+08)	12.90*** (0.330)	68.34*** (1.753)
Number of counties	3,059	3,059	3,059	3,059
State dummies	Yes	Yes	Yes	Yes